# Legal Notice

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(i) Identification of the copyrighted work that you believe to be infringed. Please describe the work, and where possible include a copy or the location (e.g., URL) of an authorized version of the work.

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(iii) Your name, address, telephone number, and (if available) email address.

(iv) A statement that you have a good faith belief that the use of the work you are reporting is not authorized by the copyright owner, its agent or the law.

(v) A statement that the information you have supplied is accurate, and indicating under penalty of perjury that you are the copyright owner or authorized representative.

(vi) A signature or the electronic equivalent from the copyright holder or authorized representative.

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## Customer Service

For more information on Macy's Customer Service Policies or to resolve a complaint regarding service, call [1-800-289-6229](tel:18002896229) during [Business Hours](https://www.customerservice-macys.com/app/contact/session/L2F2LzEvdGltZS8xNjIzMzMzMzA2L2dlbi8xNjIzMzMzMzA2L3NpZC9mVXpwbzA5RmR6Sk9kZjRZRE9Bc2lWS3F1QmpQTDZ1cm54bjY4SXFUczFtX2JXSGlGcjBET1l2emslN0V5VUZBVkQlN0VteU5nM2clN0VGanV0VV93S2kwJTdFQlB4MkwxcjlDcTE2UnJKMVh4a1clN0VrTHZab19PWWk4Z1R5WHRBJTIxJTIx).

**Notice for California Residents pursuant to CA Civil Code section 1789.3**: California residents may reach the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs by mail at 1625 North Market Blvd., Sacramento, CA 95834, or by telephone at 916-445-1254 or 800-952-5210.

## Macy's Purchase Alerts

**If you have signed up for Macy's Purchase Alerts**:

1. You have agreed to receive Macy's Purchase Alerts -- text messages to your mobile phone/device regarding the status of an order you are picking up at a Macy's store.  Your mobile number will be used to communicate with you by text message regarding the status of your order.  You must provide your mobile number with each new order to receive Macy's Purchase Alerts regarding that specific order.
2. You understand and agree that the text messages sent to your mobile phone/device may be generated using automated technology.  Your consent to receive text messages is not required to make a purchase.
3. Msg&Data Rates May Apply.  Your mobile carrier's rates apply.  All charges are billed by and payable to your mobile service provider.  Macy's does not charge you for sending or receiving text messages to or from 62442 (MAGIC).
4. Recurring number of messages per transaction.
5. For help, text "HELP" to 62442.  To cancel, text "STOP" to 62442.  You will receive a confirmation text.  If you have any questions, contact Customer Service at 1-800-BUY-MACY (1-800-289-6229).
6. Macy's will not be liable for any delays in the receipt of any SMS messages as delivery is subject to effective transmission from your network operator.
7. Data obtained from you in connection with this SMS service may include your mobile phone number, your carrier's name, the date, time and content of your messages and other information you provide to us in connection with your order.  We may use this information to contact you and to provide the services you request from us.
8. The service is available on these US carriers:  AT&T, Verizon Wireless, T-Mobile®, Sprint, U.S. Cellular®, Cincinnati Bell, and others.

**If you have connected with a Macy's Personal Stylist**:

1. You have agreed to receive text messages to your mobile phone/device from a Macy's Personal Stylist in response to your inquiries as part of Macy's personal stylist service.
2. You understand and agree that a number of the text messages sent to your mobile phone/device may be generated using automated technology. Your consent to receive text messages is not required to make a purchase.
3. Msg&Data Rates May Apply. Your mobile carrier's rates apply. All charges are billed by and payable to your mobile service provider.